

From: glclewis@comcast.net [mailto:glclewis@comcast.net]
Sent: Tuesday, September 30, 2014 2:49 PM
To: PUC
Subject: from a local Concord NH customer - disgusted and outraged with rate increase

To Whom It May Concern,

My name is Lee Ann Lewis. I have never before voiced a complaint to a company in writing - until about 3 minutes ago, when I emailed Liberty Utilities. This email is my 2nd written complaint ever.

My family of 5 is struggling financially. There is absolutely, positively no WAY our family can handle a 47% rate increase. FORTY SEVEN PERCENT. I got a 3% cost of living increase last year at my job - the first raise I've had in 6 years.

This 47% rate increase that you approved now guarantees additional stress for me and my family. I am outraged. I am disgusted.

-Lee Ann Lewis
Concord, NH